

MSVS COMMITMENT TO IMPARTIALITY

MSVS is dedicated to upholding the highest standards of impartiality in all aspects of our certification processes. We recognize the fundamental importance of impartiality in fostering trust, credibility, and confidence in the certification services we provide.

Our Commitment:

- We are committed to making certification decisions based solely on objective evidence and criteria, without any undue influence, bias, or conflict of interest.
- We will be transparent in our operations, ensuring that our stakeholders have a clear understanding of our certification processes and that any potential conflicts of interest are promptly identified and disclosed.
- Every client, regardless of size, industry, or any other characteristic, will receive fair and equal treatment throughout the certification process.
- Our personnel involved in certification activities will possess the necessary competence and exhibit the highest levels of integrity to ensure that decisions are made with professionalism and in accordance with established standards.
- We will operate independently, free from any external pressure or influence that may compromise the objectivity of our certification decisions.

This commitment statement reflects our unwavering dedication to maintaining the highest standards of impartiality, thereby ensuring the integrity and credibility of our certification services.

Isabel Varey

Co-CEO/Technical Manager ivarey@msvs.ca 778-683-5044

Jovana Mitich Co-CEO/Operations Manager <u>jmitich@msvs.ca</u> 519-803-7749